



THE KENSINGTON

DOYLE COLLECTION • LONDON

The Kensington Introduces New General Manager Francesco Sardelli



November 2016 - [The Doyle Collection](#) is delighted to announce that Francesco Sardelli has been appointed as General Manager of [The Kensington](#).

From Southern Italy to South Kensington, Francesco Sardelli is no stranger to spectacular settings. Born and raised in Puglia, a young Francesco moved to London in 1989, hoping to improve his English. He began his career in hospitality as a Room Service Waiter at Grosvenor House and has since spent 30 years working his way up to General Manager of London's finest townhouse hotel; The Kensington. Prior to this, Sardelli has worked in management roles in other prestigious London hotels, including Brown's Hotel in Mayfair, The Baglioni Hotel in Kensington, and most recently, The Montcalm Hotel in London.

Sardelli's priority as General Manager is to ensure his staff offer friendly, personal and attentive service, as well as close attention to detail, to ensure their guests return again and again. He finds TripAdvisor a useful tool to recognise staff from all departments who build relationships with their guests and rewards them accordingly.

Francesco Sardelli comments: "I am delighted with my new role at The Kensington and to become a member of The Doyle Collection family. Kensington has always been my favorite part of London as it has so much to offer visitors, from beautiful parks to cultural museums and the finest department stores. The Kensington has a wonderful homely feel to it, which is reflected in

everything from the furniture and townhouse building façade to every member of staff and the family-owned Doyle brand as a whole. This is what draws our guests back time and time again.”

The Kensington sits in the heart of South Kensington, where Queen’s Gate meets the Old Brompton Road and comprises four traditional white Victorian townhouses. Set amongst the leafy squares, museums and parks of the Royal borough, the hotel features 126 rooms and 24 suites, each individually designed with elegant fabrics and custom furnishings to complement the hotel’s period architecture. The hotel’s restaurant, Town House, comprises of interconnected drawing rooms on the ground floor, ideal for afternoon tea or a relaxed meeting, alongside K Bar – the hotel’s glamorous bar.

The Doyle Collection:

The Kensington is a member of Doyle Collection, the Irish owned luxury international hotel group that comprises eight hotels in five cities around the world. These design led properties provide modern havens for modern day travellers, as well as stylish bars and restaurants for local consumers. For more details please visit www.doylecollection.com/kensington
Join the conversation at The Kensington on Twitter, Facebook and Instagram, and see adventures across Doyle Collection’s home cities by searching #sliceofthecity

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