Sustainability Fact Sheet

The Doyle Collection is committed to ensuring that we operate in an ethical, socially conscious, and sustainable manner. We are passionate about learning more, empowering our team members and sparking conversation with the belief that we can all create positive change.

General Details

- Company sustainability & social responsibility policy first implemented in 2004.
- The hotel has a dedicated sustainability leader reporting to the General Manager as well as the Group Head of Sustainability.
- Electric vehicle charging points available outside hotel and at the hotels recommend car park.
- We use cleaning chemicals that are biodegradable, use low volatile organic compounds and are not toxic.
- Carbon footprint scopes 1, 2 and 3 & Energy Use Intensity can be provided YTD for rooms / per square foot.
- City centre location is serviced by multiple public transport links, including train, underground, bus, and bicycle.
- Dedicated hotel sustainability team with a sustainability zone to communicate with the team.
- “Proud to be green” training for all team members.
- Sustainability is a major consideration when selecting supply partners.
- We work with the Howard De Walden estate BID on building sustainability in the local area.
- Complimentary blue badge walking tour, conducted weekly.

Awards

- Gold award from Green Tourism achieved 2022.
- Platinum award from Greengage achieved 2022.

Rooms

- Online check-in available.
- Paperless e-billing.
- Electric chauffeur driven cars available.
- Linen and towelling reuse program.
- Card operated lighting system in all guest rooms.
- Motion sensor/timed lighting within staff areas.
- Selected fully accessible rooms.
- All slippers wrapped in corn starch.
- All bathroom amenities are recyclable.
- In room coffee ethically sourced and pods are recyclable
- Recycling inserts are in place in all guest rooms to facilitate guest recycling.

Food and Beverage

- Locally sourced produce & drinks.
- Sustainably sourced produce
- Vegetarian and plant-based products available.
- Echo water - filtered still and sparkling water.
Corporate Social Responsibility

- Support local charities including:
  - Greenhouse Marylebone
  - Food-cycle Marylebone
- Other charities we support include:
  - Hospitality Action
  - Tree Aid
- Yearly participants of Great Places to Work.
- Offsite beehives operated.

Energy

- 100% energy provided from renewable sources.
- We employ a live monitoring system so as to continuously review power, gas and water usage.
- 75% LED lighting through the property.
- Asset replacement strategy focus on energy efficient equipment.
- Boiler system replaced with energy efficient model in early 2023.

Waste

- 100% diverted from landfill.
- The Hotel recycles the following:
  - Cardboard
  - Glass
  - Mixed recycling
  - Oil
  - Batteries
  - Printer cartridges
  - Electronics
  - Food

Ambitions

- All single use items to be removed, with all items being recycled, recyclable (or both) by end of 2023.
- 100% LED by end of 2023.
- Program to reduce carbon footprint & Energy Use Intensity put in place.
- Energy Management System being reinvigorated with works to be completed by end 2023.