

THE BRISTOL

THE DOYLE COLLECTION • HARBOURSIDE

SUSTAINABILITY FACT SHEET

The Doyle Collection is committed to ensuring that we operate in an ethical, socially conscious, and sustainable manner. We are passionate about learning more, empowering our team members and sparking conversation with the belief that we can all create positive change.

General Details

- Company sustainability & social responsibility policy first implemented in 2004.
- The hotel has a dedicated sustainability leader reporting to the General Manager as well as the Group Head of Sustainability.
- We use cleaning chemicals that are biodegradable, use low volatile organic compounds and are not toxic.
- Carbon footprint & Energy Use Intensity can be provided YTD for rooms per square foot.
- City centre location is serviced by multiple public transport links, including train, bus, and bicycle.
- "Proud to be green" training for all team members.
- Dedicated hotel sustainability team with a sustainability zone to communicate with the team.
- Sustainability is a major consideration when selecting supply partners

Rooms

- Paperless e-billing
- Linen and towelling reuse program
- Motion sensor/timed lighting within staff areas
- Selected fully accessible rooms
- All slippers fully recyclable and wrapped in corn starch
- Re-fillable bathroom amenities
- In room coffee ethically sourced and pods are recyclable
- Recycling inserts for all bins in rooms

Food & Beverage

- Locally sourced sustainable produce & drinks
- Vegetarian and plant-based products available
- Echo water - filtered still and sparkling water
- Smart Dispense beer dispensers fitted reducing water consumption, carbon footprint and chemical use

Energy

- 100% electricity provided from renewable sources
- We employ a live monitoring system so as to continuously review power, gas and water usage
- 100% LED lighting throughout the property
- Asset replacement strategy focus on energy efficient equipment.

Corporate Social Responsibility

- Support local charities including: St Peter's Hospice
- Other charities we support include: Tree Aid
- Yearly participants of Great Places to Work

Waste

- 100% diverted from landfill
- The Hotel recycles the following: Cardboard, Glass, Mixed recycling, Oil, Batteries, Printer cartridges, Electronics, Food

Awards

- Gold award from GreenTourism achieved 2025
- Platinum award from Greengage achieved 2025



Ambitions

- Program to reduce carbon footprint & Energy Use Intensity put in place
- ESG report to be completed for the Doyle Collection
- Artificial intelligence for food waste control being looked at to aid in reduction of food waste

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