

# THE KENSINGTON

THE DOYLE COLLECTION • LONDON

## SUSTAINABILITY FACT SHEET

The Doyle Collection is committed to ensuring that we operate in an ethical, socially conscious, and sustainable manner. We are passionate about learning more, empowering our team members and sparking conversation with the belief that we can all create positive change - ensuring our planet and communities for the future.

### General Details

- Company sustainability & social responsibility policy first implemented in 2004.
- The hotel has a dedicated sustainability leader reporting to the General Manager as well as the Group Head of Sustainability.
- Electric vehicle charging points available nearby the hotel and at the hotels recommend car park.
- We use chemicals that are biodegradable, use low volatile organic compounds and are not toxic.
- Carbon footprint scopes 1,2 and 3 & Energy Use Intensity can be provided YTD for rooms / per square foot.
- City centre location is serviced by multiple public transport links, including train, underground, bus, and bicycle.
- Dedicated hotel green/sustainability team with a sustainability zone to communicate with the team.
- Proud to be green training for all team members.
- All new products are ethically sourced, and sustainability is a major consideration when selecting supply partners.
- Complimentary blue badge walking tour available (for a minimum of 6 guests and it must pre-booked in advance).

### Awards

- Gold Standard awarded from Green Tourism.
- Platinum Standard awarded from Greengage.

### Rooms

- Online check-in available.
- Paperless check-in available after the Opera migration in March.
- Paperless e-billing.
- Linen and towelling reuse program.
- Card operated lighting system in all guest rooms.
- Selected fully accessible rooms.

### Food & Beverage

- Locally sourced produce & drinks.
- Sustainably sourced produce.
- Vegetarian and plant-based products available.
- Fair trade products.

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## Corporate Social Responsibility

Support local charities including:

- Kensington & Chelsea Foundation
  - We took part of their charity action on 14th of June 2024 by donating a two nights stay with breakfast included in our Knightsbridge Suite (subject to availability).
  - We attended the “Impact Report Launch” event on 24th of September 2024 at 6:30pm at The Japan House in Kensington High Street.
  - We are the official partners of this charity foundation in 2025.
- Friend of Age UK Kensington & Chelsea.
- Great Ormond Street Hospital Children’s charity.

Other charities we support include:

- Surfers Against Sewage.
- Hospitality Action on 1st of September 2024 (our Kensington Football team is competing).
- Tree Aid.

Other:

- Yearly participants of Great Places to Work.
- Offsite beehives operated.

## Energy

- 100% electricity provided from renewable sources.
- We employ a live monitoring system to continuously review water, gas and electricity.
- 100% LED lighting through the property.
- Asset replacement strategy focus on energy efficient equipment.

## Waste

- 100% diverted from landfill.
- The Hotel recycles the following:
  - Cardboard
  - Glass
  - Oil
  - Batteries
  - Printer cartridges
  - Electronics
  - Food
- Recycling inserts are in place in all bedrooms.

## Ambitions

- All single use items to be removed, with all items being recycled, recyclable (or both) by the end of 2025. Being identified and ongoing.
- Program to reduce carbon footprint & Energy Use Intensity in place.
- Energy Management system being reinvigorated.
- Improve sustainability zone by the staff entrance.
- More sustainable AC system.
- Living walls installation for the internal courtyard.
- Double glazing throughout the hotel (40% left to complete, 58 rooms).

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