

## The Doyle Collection Meetings Commitment

**We, at the Doyle Collection, are committed to providing excellent and personalised service to all our guests. Whether you book a boardroom meeting or a gala dinner with one of our UK hotels, our dedicated and highly experienced team will spare no effort to help you achieve your goal and ensure your event is a success!**

**Our commitment to you if you book a meeting with The Doyle Collection,  
in any of our 4 UK hotels:-**

- **Swift response**  
Enquiry acknowledged by phone or e-mail within 2 working hours, full proposal sent within 6 working hours;
- **Flexibility**  
Flexible Terms and Conditions to meet your needs;
- **Attention to detail**  
Pre-conference meeting and post-conference debrief with a Hotel Senior Manager;
- **Complimentary technology**  
Complimentary LCD projector, screen or Plasma screen, flipchart and Wi-Fi in all our meeting rooms;
- **Complimentary parking**  
One complimentary parking space when booked on a Day Delegate Package;
- **Personalised service**  
Same point of contact from initial enquiry to billing;  
Personal phone or radio provided to the main organiser upon arrival;  
Hotel General Manager to meet and greet the organiser on the day;
- **Organiser benefits**  
Light breakfast on arrival and a glass of Champagne on departure for the organiser when booked on a Day Delegate Package;  
Complimentary upgrade to a Junior Suite subject to availability and VIP amenities;  
One complimentary bedroom for every 40 bedroom occupied per night;
- **Bespoke catering**  
Choice of bespoke and varied healthy or indulgent coffee breaks and lunch options as part of our Day Delegate Package;
- **Prompt invoicing**  
Information invoice emailed the next working day;
- **Loyalty reward**  
10% discount on our Best Available Day Delegate Package for new booking confirmed within 3 months.